JCC MUSIC LESSON POLICY

This Music Lesson Policy Agreement is made between (guardian name)______ and the Jewish Community Center of Omaha at 333 S 132nd Street, Omaha, NE 68154 on (date) _____/____. Both parties hereby agree to the following terms and conditions:

1. Tuition:

- Payments will be made on a monthly basis.
- These payments will come out automatically with a card on file on the 5th of every month.
- If the card is declined and is not remedied by the 15th of the month there will be a late fee added in the amount of \$25.
- If tuition is not paid by the 5th of the month, the JCC has the option to suspend lessons until balance is paid.
- A \$25 recital fee will be added to your balance the month of recital if the student is participating.
- Pricing
 - <u>Members</u>
 - <u>30 minutes: \$104/mo</u>
 - <u>45 minutes: \$154/mo</u>
 - <u>60 minutes: \$207/mo</u>
 - <u>Non Members</u>
 - <u>30 minutes: \$141/mo</u>
 - <u>45 minutes: \$208/mo</u>
 - <u>60 minutes: \$280/mo</u>

2. Attendance:

- Two no-shows in a semester will risk forfeiting your lesson time
- If the student is going to be absent, the student/parent must email by **6:00pm** the day prior of the scheduled lesson **to both** of the following emails in order to not count as a no-show
 - sknauss@jccomaha.org & ekatz@jccomaha.org
 - Voicemails will not count as a cancelation as we are not always in the office to receive the message
- You can schedule **one** makeup lesson a month <u>only</u> if notice of your absence is given no less than one week in advance.
- If the JCC cancels a piano lesson, that lesson will be used as credit towards the next month's payment. No credits will be given for absences.

3. Absences

- An absence is treated differently than a no-show
 - A no-show is when we receive notice after 6:00pm the day prior, or receive no notice at all.
 - An absence is when we receive notice before 6:00pm the day prior.
 - o Absences will not be counted as one of your no-shows
- No refunds or credits will be given for absences or no-shows. You have reserved that time and space for the entire month.
- No lessons will be credited unless canceled by the JCC.
- When committing to lessons, the JCC Performing Arts Department is reserving a specific day/time for you that cannot be filled by other customers/students. Therefore, you are not only paying for each individual lesson that occurs, but for that time slot. Your lesson rate includes all of the following:

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- Reserved time & space for lessons
- Knowledge/expertise of your instructor. We adapt/modify everything we do to meet the individual learning needs, styles, and interests of each student in order to make sure each student has a successful and enjoyable experience
- Instructor preparation for lessons
- A lesson that is engaging, fun, informative and allows the student to gain a lifelong love of music, a means of expressing themselves, and the skills to successfully play

4. Cancellations:

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- If a student chooses to discontinue lessons, we must receive a two-week <u>written</u> notification by the 15th of the month
- Failure to notify us by the 15th will result in being charged an early cancelation fee
 - \$55 for members
 - \$72 for non-members

The JCC Performing Arts Department reserves the right to dismiss any students due to frequent absences, disciplinary reasons, overdue tuition payments, and/or non-compliance with our policy.

By signing this policy, I am stating that I understand the terms of this agreement.

Student Name:	-
Student or Guardian (if under 18) Printed Name: _	

Student or Guardian	(if under 18) Signature:	Date:	/ /	/

Please provide the following contact information: This is who we will be contacting with information regarding scheduling and updates.

Primary email_____

Secondary email_____

Preferred phone number _____