

General Policies & Procedures

1. BRING YOUR MEMBERSHIP ID

For quick access into the facility, please have your Membership ID card with you. **Membership ID cards are required** to gain access to the facility.

2. KNOW OUR GUIDELINES

- Please wear shirts, shorts, and shoes over their bathing suits while inside the JCC building.
- Many areas of our campus, including all locker rooms and the fitness center are “no photo” zones. Photos of others may not be taken without consent.
- Angry, vulgar or inappropriate language (verbal or written on clothing, bags, etc.), including swearing, name-calling or shouting is prohibited on our campus.
- The use of all tobacco or THC products is prohibited within our facility. This includes cigarettes, cigars, pipes, smokeless tobacco (chew, snuff, twist, etc), and any other tobacco product. The use of vaporizers, e-cigarettes, and other Electronic Nicotine Delivery System (ENDS) devices is also prohibited.

3. KNOW OUR GUEST POLICIES

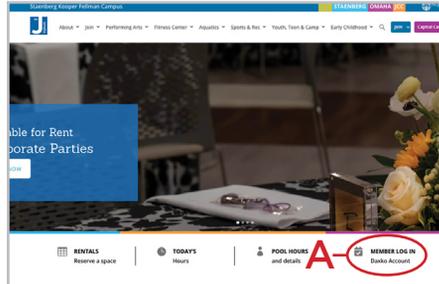
- **All guests, regardless of age, must be signed in at Member Services.**
- All guests should be accompanied by the JCC member (in good standing). A member sending a guest without being present, must call Member Services prior to the guest arriving.
- All guests age 16 and older are required to provide a driver’s license or other valid form of photo I.D.
- After signing in, the JCC Member has the option of using any guest passes on their account. If no guest passes are available, a \$12 daily guest fee will be charged for guests, ages 4 and older.
- Guests younger than 18 will be required to wear a guest wristband while in any part of the JCC or aquatic complex. Youth 11 and under will be swim tested.

If you have questions about any of our Guest Pass procedures, need to update your Membership, or know someone interested in joining, please call Member Services at (402) 334-6426.

How to Use Your Daxko Account

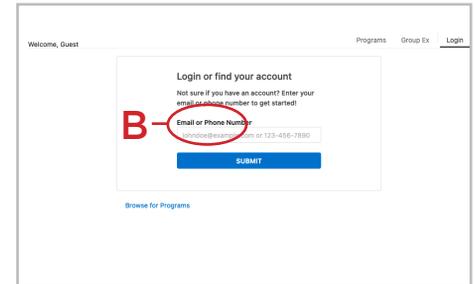
Our new Customer Relations Management Software through Daxko is live! If you haven’t already, we highly encourage you to log in and create an account. This new system comes with many features, designed for a better on-line experience. Using Daxko Members can now register for programs, reserve a spot in Group Exercise classes, reserve a time in Fit & Sit or Kids Club, and review / update your account information. Get started today! Questions? Contact us at (402) 334-6426.

1. Go to www.jccomaha.org



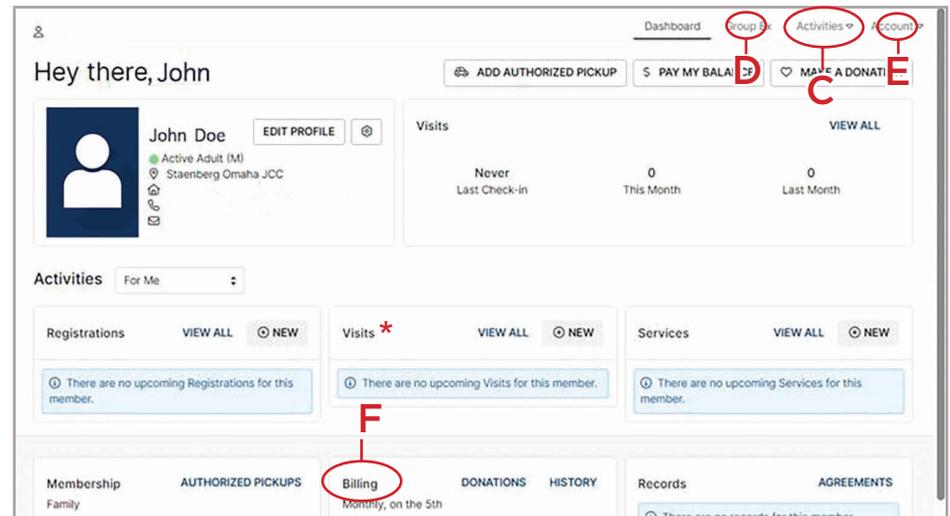
To get started go to www.jccomaha.org. Click the **Member Log In** tab (A) located under the main, large image on the homepage. (right side) This link will then take you to the Daxko log in page. Members will also be directed to the Daxko site through any of the “register” links located on our website.

2. Log into Daxko



Using the email associated with your Daxko account, **login to your Daxko profile (B)**. All members will need to click “forgot password” the first time visiting the site. This will prompt a link to be sent to you via email or text (your choice). This is the first step necessary in creating a password for your new account.

3. Navigate Your Daxko Dashboard



Navigate the dashboard and select items...

(C) Activities: Go here and select one of these options from the drop down menu:

- **Register for a Program** Register for any of our upcoming programs
- **Schedule a Visit** Reserve a spot in Fit & Sit or Kids Club childcare or a spot for weekend Family Swim Time* in the indoor leisure pool
- **Book a Rental**

(D) Group Ex: Go here to reserve a spot in a Group Exercise class, up to 1 week in advance.

(E) Account: Go here to edit account details.
(F) Billing: Go here to add or change a method of payment. Go to the “history” tab to see or print past transactions.

* *Please note: We use a different check-in system to track your visits. Because of this the “visits” section on your dashboard will not be accurate.*

Reservations for Fit & Sit / Kids Club

Go to “schedule visit” under the activities tab (C). On the next screen under “Select a Branch” drop down menu, select either Morning Fit & Sit, Afternoon Fit & Sit, or Kids Club Game Room.

Select the day of the week for your reservation. Scroll to “Visit Time”. Check the appropriate box under the time you would like to arrive. It will auto-populate 2 hours. If you do not want your reservation to be 2 hours, please un-check any applicable boxes.

Do this process for each child that you would like to make a reservation for. If a time slot is already full, you will not be able to select it.

Once you have completed the above steps, hit “Book Appointment”. On the next page you will see a confirmation of the day and time of reservation. A confirmation of your reservation will also be sent to the email address that is on file.